



# Fostering Entrepreneurship at the Library Through Technology



2018 Long Island  
Library Conference  
Thursday, May 3rd  
9:00am



# Hello!



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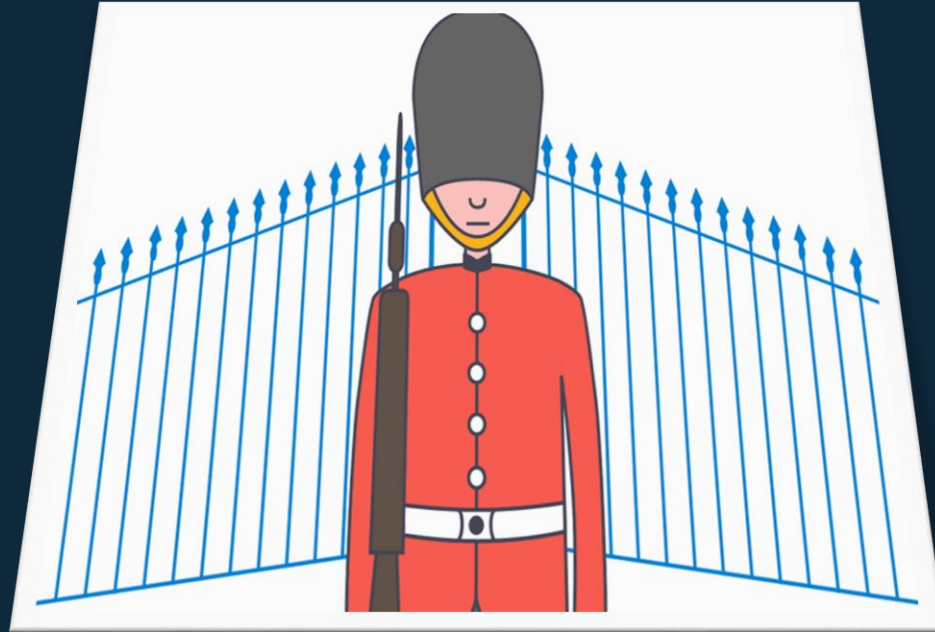
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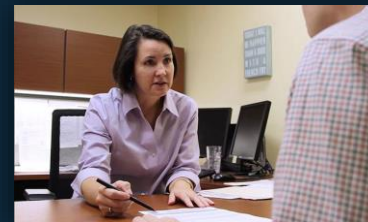




# Libraries are Gatekeepers



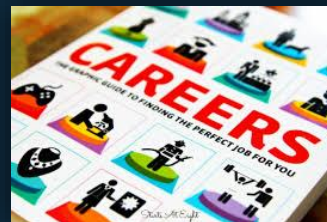
# What Libraries have Fostered



EMPLOYMENT  
COUNSELING



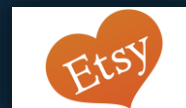
RESUME WRITING



CAREER MATERIALS



SCORE  
SMALL  
BUSINESS  
COUNSELING



CLASSES ON EBAY & ETSY



"HOW TO" CLASSES

# What Libraries have not Fostered



PSYCHIC READINGS  
IN PERIODICALS



LAWYERS SETTING  
UP AN OFFICE IN  
THE STUDY ROOMS



FAST FOOD  
RESTAURANT  
HOLDING JOB  
INTERVIEWS IN  
QUIET STUDY





## Gig Economy:

"A labor market characterized by the prevalence of short-term contracts or freelance work as opposed to permanent jobs."

-Dictionary.com



## Side Hustle:

"A way to make some extra cash that allows you flexibility to pursue what you're most interested in. It can also be your true passion – a chance to delve into fashion, travel or whatever it is you care about the most without quitting your day job."

-Entrepreneur Magazine





# **2017** Job Seeker Nation Study



**Finding the Fault Lines in  
the American Workforce**






# 25%

Percentage of workers with a 2<sup>nd</sup> source of income.




A man with short brown hair and a mustache, wearing a bright green t-shirt, is smiling and giving a thumbs-up from the open window of a white car. The background is slightly blurred, showing greenery.

I am a glamorization of  
the “side hustle” & gig  
economy!


The Lyft logo, which consists of the word "lyft" in a white, lowercase, sans-serif font, set against a purple background with a halftone dot pattern. The logo is enclosed in a black, rounded rectangular border.

lyft

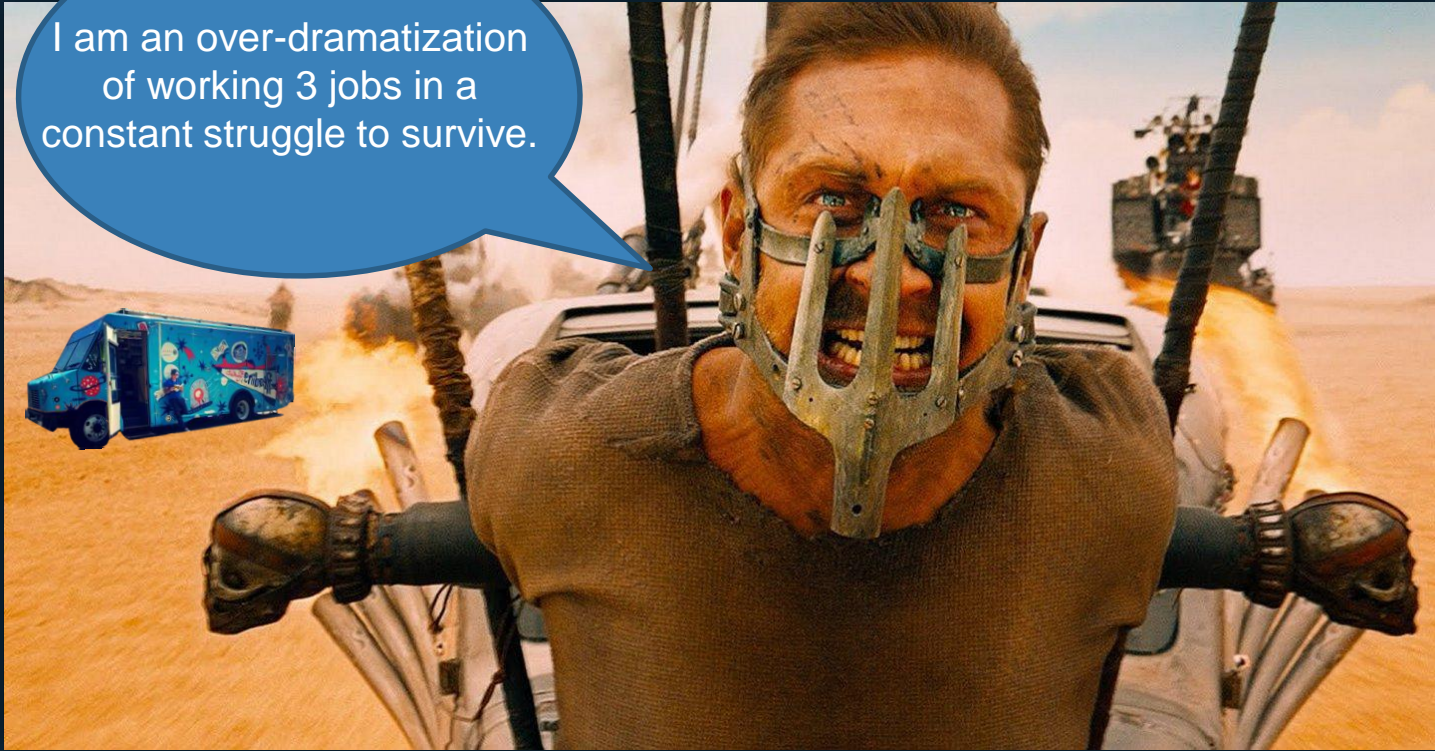


# 54%

Percentage who carry a 2<sup>nd</sup> source of income  
out of necessity.



I am an over-dramatization  
of working 3 jobs in a  
constant struggle to survive.





Let's examine  
things more  
closely...





**35%**

Freelancing

**11%**

Baby-sitting / Dog-sitting

**7%**

Etsy Shop





# 12%

Prevalence of Etsy use in families with children.







# 30%

Percentage of millennials who have started a side-business.



# ...ENTER MAKERSPACES



Blending maker  
technology with  
entrepreneurs that want  
to use the technology...





# Vibrant MakerSpaces

## TECHNOLOGY:

- Filament 3D printers
- Resin 3D printers
- Laser engravers
- Robotics and drones
- Sewing machines
- Sound recording
- Video recording
- Green screen
- Digital art
- Adobe suite of software
- Tablets and computers
- ***So much more!***



# Vibrant MakerSpaces

## FUNDING


- Have a plan
- Prices are falling
- Do more with less
- NYS Bullet Aid
- Grant writing
- Use Twitter!
- Manufacture beta-testing
- Lobby your Administration
- Speak to Friends of the Library or Library Foundation
- Community Donations



# Vibrant MakerSpaces

## EVER CHANGING RECIPE FOR SUCCESS

- **Attitude** - enthusiastic staff
- **Staff training** - sometimes on the job
- **Smart policies** - a delicate balance
- **Equipment** - choosing what works for your patrons



# MakerSpaces are People, Ideas, Learning & Tons of Failure

## STAFF

The most important component to any makerspace is a **staff that is motivated, excited, and enthusiastic**. Without staff “buy in”, these spaces will become wastelands of space and resources. Staff don’t have to know tech, only the desire to learn as they go.


## EQUIPMENT

The concept of makerspaces in a library setting now means **blending** what we have always done technology-wise with maker / builder technology + staffing / training.

## FAILING FORWARD

As makerspaces progress **there has to be a culture of learning from failure and not shrinking from it.**

“Failing Forward” is a teachable moment. What went wrong and how do you correct the issue. Failing is only one step closer to success.



# Administrative “Buy In”

Administration is a partner in everything we do and MakerSpaces are no exception.

- Board Support
- Director & Assistant Director Support
- Selecting a leader that has the “Vision”
- Space
- Funding
- Flexibility



# Types of MakerSpace Users

Now that you have the perfect MakerSpace, who will you encounter?





# Types of MakerSpace Users



## CREATIVE

This person is curious and wants to learn and try making something. This is the most common type of user.



# Types of MakerSpace Users



## REPLICATOR

This person has an item that is broken, the item is no longer for sale and would like to scan and replicate the item.



# Types of MakerSpace Users



## PROTOTYPER

This person has an idea for a new product, and has a design that they would like to render in 3D.



# Types of MakerSpace Users



## ENTREPRENEUR

This person has a product that they would like to prototype and then, once developed, would like to sell the design (either in the marketplace or to a manufacturer).



# Types of MakerSpace Users



## ABUSER

This person has an idea for a product, would like library staff to develop the idea into a physical product and then compel the library to mass produce the item, essentially turning the library into their manufacturing facility.





Makerspaces  
Change the  
Fostering Model


**WE ARE A LAB OF IDEAS,  
NOT A FACTORY!**

# Points of friction & Policy Considerations





# Intellectual Property Concerns



**Ex: A Patron using CAD software for prototyping may be concerned about idea theft.**

Can you / should you guarantee privacy? Are you saving files? Are you printing on the public space?





# Monopolization of Equipment

**Ex: A Patron wants to use your Mac with editing software 6 hours a day.**

Does your written policy address proper use? Consider time limits, use by appointment, and apply flexibility if equipment is not in use.



# Monopolization of Consumables

**Ex: A Patron wants to print 100 copies of a design.**

Are you charging a material fee? Most libraries charge less than commercial sites, so ensure that policy places a common-sense limit on the size, amount, or duration of printing.



# Monopolization of Staff

**Ex: A patron essentially requires staff to “do” the design process for your engraver.**

This is not a new problem! Define appropriate roles to both staff & public. Ensure you offer regular classes or referral information!





Questions?





# Thanks!

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