



Empowering Asylum Seekers -Let's Talk and Share Best Practices

Sponsored: Constitutions & By-Laws Committee of NCLA



Empowering Asylum Seekers

— Let's Talk and Share
Best Practices

Bklyn
Public Library

Long Island Library Conference
Thursday May 9, 2024
Constitution & By-Laws committee of
NCLA

Welcome!

Types of immigration



01

Refugees

02

Asylum Seekers

03

Skilled workers

04

Temporary Workers

What are public libraries doing to support a new generation of immigrants and asylum seekers to develop small and local businesses? Dive into this discussion on the tri-part approach to immigration support by Brooklyn Public Library and Queens Public Library

Immigrant vs. Refugee vs. Asylum Seeker

- **An immigrant** is a person living in a country other than their birth country. Other often-used terms include "migrant," the "foreign born," and "international migrant."
- Both refugees and asylum-seekers are seeking protection from the U.S. due to persecution in their home countries.
- **Refugees** are given a legal status prior to coming to the U.S. by UNHCR (United Nations High Commissioner for Refugees)
- **Asylum Seekers** must be in the U.S. to request asylum and upon review by immigration, they are granted or denied asylum. If granted, they become asylees.

Statistics: New York City

Where are People From?

In NYC: Venezuela, Colombia, Ecuador, Peru, Nicaragua, El Salvador, Haiti, Mauritania, Mali, Guinea, Bangladesh, India, Ukraine, and etc.

Asylum Seekers

As of October 1, 2023, the City had over 64,100 people seeking asylum in its care, at more than 210 sites including 17 humanitarian relief centers have been opened.



126,000



64,000

BPL's Three Main Focus Areas



Immigrant Services



Outreach to Shelters

- Work authorization process
- Certifications (OSHA)
- Professional training
- Workforce Training
- Workers Rights

English Classes

- Formal English classes
 - Volunteer-led conversation groups
 - Online resources
 - Children and youth

Welcoming Spaces

- The Library offers programs for immigrants in multiple languages.
- From citizenship classes to English conversation groups, family cultural events and adult literacy courses, BPL's branches are welcoming spaces for all Brooklynites.

Drop-in English Classes for Beginner Level English language learners

Welcome ESOL

The Welcome ESOL classes are free and open to anyone wanting to learn English. The classes are taught by BPL ESOL instructors.



We Speak NYC

Provide civic-focused instruction through videos and materials. They also provide information about NYC services.



Immigrants Services and Literacy

Career advancement of immigrant and asylum patrons

Business English

- Creating a professional resume, cover letter and an online profile
 - Exploring your local library and other community resources
 - Talking about business and workplace matters
-

Partnership Organizations

- Upwardly Global, The Hope Program, CLIP (CUNY-Language Immersion Program), CUNY Hostos Community College, CUNY College of Technology, CUNY Medgar Evers College, NY Immigration Coalition, League of Kitchens, Restaurant Opportunities Centers United, CAMBA/Cooper Union, Kress Vision, SUNY BEOC, NY Alliance for Careers in Health Care, Robin Hood Foundation, NYC WorkForce, NYU Literacy Review.

Generation of Life Long Learners

English Language Learning for Children



- [Brainfuse HelpNow](#) provides live, one-on-one Homework Help in English, Spanish, and French.
- [BookFlix](#) is a great resource that pairs fiction books with nonfiction titles on a related topic and has games that test comprehension. This is available in English and Spanish.
- [BrainPOP](#) is another great digital resource that has educational content that covers a variety of topics and has games! This is available in English, Spanish, and has a whole section for ESL learners.

- [Tumblebooks](#) has a large collection of read-along titles and games in English, French, and Spanish.
- [Hyread](#) is a digital database of Chinese language texts.
- Likewise, BPL has access to some digital resources that are only available in English but are visual enough that they may be of some use to English Language Learners – in the same way that watching TV might help via context, visual cues, and interest-driven attention. These are [ScienceFlix](#) and [TrueFlix](#)
- Additionally BPL has a huge collection of [eBooks](#) and [eAudiobooks](#) in dozens of languages available with only a library card

Job Certification and English Classes

Three industry options:

Restaurant and
Culinary (ServSafe®)

Improve your English

Digital Literacy (IC3).

Job Certification:

Hotel and Hospitality
(Front Desk
Representative)



Additional Resources

Language Line

Telephone interpretation services are available at every BPL branch in more than 170 languages. Ask a librarian for assistance.



Case Management

We can help you connect to social services such as childcare referrals, housing assistance, connect to employment opportunities, navigate college and training programs, and much more. We offer free one-on-one in-person appointments.



Legal Services

Limited Legal Services
Access free and low-cost legal services for immigrants.



Thank You and Contact Info:

**Taina Evans,
Regional
Director**

tevans@bklynlibrary.org

**Janel Peterson
Coordinator,
Immigrant
Services**

jpeterson@bklynlibrary.org



Bklyn
Public Library

EMPOWERING ASYLUM SEEKERS – LET’S TALK AND SHARE BEST PRACTICES

Long Island Library Conference
Thursday, May 9, 2024



QUEENS PUBLIC LIBRARY

We speak your language.



- ▶ Ensure staff throughout the system are informed and able to support and direct
asylum seekers
- ▶ Help staff understand the big picture of the NYC asylum seekers situation
- ▶ Provide useful resources to the staff
 - ▶ Staff Resources for Serving Migrants (1 pager)
- ▶ Learn common needs of asylum seekers
- ▶ Offer lessons learned and best practices
- ▶ Teach staff how to stay up to date

STAFF TRAININGS

WHAT CAN QPL DO TO PROVIDE SUPPORT FOR ASYLUM SEEKERS-PART 1

TRAINING

- ▶ Held on October 25, 2022
- ▶ RIF Asylum Support (<https://www.rifnyc.org>): a local organization that provides services to asylum seekers
- ▶ Catholic Migration Services(<https://catholicmigration.org/>): provided legal aspects of the asylum application process
- ▶ Rochdale Village Adult Learning Center Manager: shared what she has been seeing on the front line

- ▶ Held on December 6, 2022
- ▶ Senior Manager of Member Engagement NYC at the New York Immigration Coalition (NYIC.org)
- ▶ Various Community Library Managers shared on-the-ground experiences (Corona, Long Island City etc.)

WHAT QPL IS DOING TO PROVIDE SUPPORT FOR ASYLUM SEEKERS-PART 2 TRAINING

- ▶ Held on September 5, 2023
 - ▶ Provided big picture and QPL specifics
 - ▶ Offered lessons learned and best practices
 - ▶ Shared resources
-
- ▶ Future training- information on Workforce Development for those who have Work Authorization

A YEAR LATER-ASYLUM SEEKERS AND QPL-PART 3 TRAINING

Immediate needs

- ID
- Food
- Clothing
- Housing
- Transportation
- Education System

English Language Learning

- Formal English classes
- Volunteer-led conversation groups
- Online resources
- Children and youth

Immigration Legal Services

- Immigration Legal Help
- Pro-se tools

Work

- Work authorization process
- Certifications (OSHA)
- Professional training and foreign degrees
- Workforce Training
- Workers Rights



Challenges:

- Location: Privacy, protection. Where are they living and who is managing it?
- Language access: Many languages
- Information overload: Overwhelming amount of information
- Our Role: What can we do, as a Library
- Capacity: Limited resources

How to address these challenges?

- Through partnerships!
- Creating resources for staff
- Internal collaborations
- Volunteers can help
- Meeting people where they are

WORKING TOGETHER: COLLABORATIVE RESPONSE

- ▶ The New Americans Program celebrates Queens residents' cultures and helps newcomers understand life in the United States

NEW AMERICANS PROGRAM



QUEENS PUBLIC LIBRARY

CORONA



KNOW YOUR RIGHTS: AFFORDABLE HOUSING

(in Spanish)

At the end of the workshop, participants will learn about affordable housing, including where to find resources on the subject. They will also learn how to determine if they qualify and how to apply. Participants will receive a gift for attending.

ADMISSION IS FREE

Wednesday, November 15, 11am
CORONA

38-23 104 Street • 718-426-2844
📍 to 103rd St/Corona Plaza • Q23, Q48

CONOZCA SUS DERECHOS: VIVIENDA ASEQUIBLE

(en español)

Al final del taller, los participantes aprenderán sobre la vivienda asequible, incluyendo dónde encontrar recursos sobre el tema. También aprenderán a determinar si cumplen los requisitos y cómo presentar una solicitud. Los participantes recibirán un obsequio por asistir.

ENTRADA GRATUITA

Miércoles, 15 de noviembre, 11am
CORONA

38-23 104 Street • 718-426-2844
📍 hasta la 103rd St/Corona Plaza • Q23, Q48

As part of its role as an information center, Queens Public Library presents programs of interest to the community. The library does not vouch for the accuracy of information disseminated during such programs and assumes no responsibility for any statements made. Views expressed are those of the speaker alone.



Asiatócos Americanos
por la Igualdad



QUEENS PUBLIC LIBRARY

FREE RESOURCES FOR NEW ARRIVALS

(in Spanish)

Have you just arrived in the U.S. and don't know how to deal with court or access community services? Please attend our free workshops, provided by the New York Legal Assistance Group.

FREE ADMISSION

Thursday, September 21, 4pm

SOUTH OZONE PARK

128-16 Rockaway Blvd. • (718) 529-1660
Q7, Q9, Q10

Tuesday, September 26, 2pm

CORONA

38-23 104 Street • 718-426-2844
to 103rd St/Corona Plaza • Q23, Q48

Friday, September 29, 10:30am

LONG ISLAND CITY

37-44 21 Street • (718) 752-3700
to 21 Street/Queensbridge
Q66, Q69, Q100LTD, Q103



As part of its role as an information center, Queens Public Library presents programs of interest to the community. The library does not vouch for the accuracy of information disseminated during such programs and assumes no responsibility for any statements made. Views expressed are those of the speaker alone.



SPANISH COMPUTER CLASS FOR NEWCOMERS

Come and learn some basic but very practical computer skills to help you adjust to life in the United States. You will learn how to send emails, scan, upload and download documents, organize documents in Google Drive and much more.

Space is limited and will be made available on a first-come, first-served basis.

Saturdays, October 14, 21, 2:30pm
LONG ISLAND CITY (MEETING ROOM A)
37-44 21 Street • (718) 752-3700
Tren • to 21st Street/Queensbridge
Q66, Q69, Q100LTD, Q103

**Saturdays, October 28; November 4
2:30pm**
SOUTH OZONE PARK (MEETING ROOM)
128-16 Rockaway Boulevard • (718) 529-1660
Q7, Q9, Q10

CLASE DE COMPUTACIÓN EN ESPAÑOL PARA RECIÉN LLEGADOS

Venga y aprenda algunas habilidades de computación básicas pero muy prácticas para ayudarle a adaptarse a la vida en los Estados Unidos. Aprenderá cómo enviar correos electrónicos, escanear, cargar y descargar documentos, organizar documentos en Google Drive y mucho más.

El espacio es limitado y estará disponible por orden de llegada.

Sábados, 14 y 21 de octubre, 2:30pm
LONG ISLAND CITY (Sala de reuniones A)
37-44 21 Street • (718) 752-3700
Tren • hasta la 21st Street/Queensbridge
Q66, Q69, Q100LTD, Q103

**Sábados, 28 de octubre; 4 de noviembre
2:30pm**
SOUTH OZONE PARK (Sala de reuniones)
128-16 Rockaway Boulevard • (718) 529-1660
Q7, Q9, Q10

IMMIGRATION AND EMPATHY: UNACCOMPANIED CHILDREN'S STORIES IN NYC



Learn about unaccompanied children (UC), young individuals who arrive at the US border by themselves, and embark on harrowing and dangerous journeys. Discover their remarkable resilience and gain insights into their unique experiences. This program was designed to foster empathy and support for UC and their families in our city.

FREE ADMISSION

Wednesday, October 4, 4pm

RIDGEWOOD

20-12 Madison Street • (718) 821-4770

to Forest Avenue • B13, B20, Q39, Q58



New York



QUEENS PUBLIC LIBRARY

LANGSTON HUGHES

CELEBRANDO EL MES DE LA HERENCIA HISPANA
Celebrating Hispanic Heritage Month



New Americans Program Presents: **PUPPET WORKSHOP**

Up to 15 children will learn about making and using puppets. Participants will create their own puppets and then feature them in a theatrical performance.

Participants will recreate Quico, a character from *El Chavo del Ocho* (a Spanish-language TV series that depicts the misadventures of Chavo, an orphan living alone in a Mexican vecindad). The class will then learn how to bring the puppet to life by making it move.

Please note: in-person registration is required for this workshop.

ADMISSION IS FREE

**Saturdays,
October 7, 14, 21, 28
3pm**

LANGSTON HUGHES
100-01 Northern Blvd., Corona
(718) 651-1100
7 to 103rd Street/Corona Plaza.
Walk 5 blocks to Northern Boulevard
Q23, Q66, Q72

- ▶ Community Learning/Adult Learning Centers-
 - ▶ Tabling at Central Library opposite IDNYC to provide targeted assistance including the EnGen app for studying English on your phone <https://getengen.com/>
 - ▶ Case management available at Adult Learning Centers
 - ▶ Additional ESOL classes including some targeted to low literacy students
 - ▶ Navigate NYC course at Long Island City Adult Learning Center
- ▶ Collection Development- Expanded Spanish language and bilingual collections at appropriate locations
- ▶ Promotion of Brainfuse Live Homework Help including in Spanish as well as English
- ▶ Community Engagement- Outreach Team Mobile Library visits to shelters where asylum seeker families are housed
- ▶ Programs & Services- Purchase of picture books in Spanish as donations for families waiting in line at IDNYC; in collaboration with Community Library Services, respond to requests by parent coordinators at schools with influx of ELL students for presentations in Spanish about library services

QPL RESPONSE & SERVICES

- ▶ Partnership with USCIS for in-person consultations and presentations in English and Spanish re: work authorization, asylum and fee waivers
- ▶ QPL's Job & Business Academy assists with resumes, interviewing and more
- ▶ Partner Workforce 1 offers special sessions for Asylum Seekers who have work authorization
- ▶ Language Learning databases including ESOL promoted
- ▶ Modifying library card policies; Library Card applications in additional languages
- ▶ Library as a trusted safe space

QPL RESPONSE & SERVICES, (CONT).

- ▶ Goal of integrating newcomers into existing programs and services across age groups for mutual learning
- ▶ NAP working with other units in the Programs & Services Department and across Departmental lines to make the library as welcoming as possible to our newest arrivals who are becoming our newest neighbors
- ▶ Taking response out of emergency mode and making it part of normal library services

INTEGRATION

Contact information: Fred Gitner, Asst. Director, New Initiatives & Partnership Liaison, New Americans Program

fgitner@queenslibrary.org

¡GRACIAS! THANK YOU! MERCI!



QUEENS PUBLIC LIBRARY

We speak your language.

*BASIC
PRESENTATION*



HOW TO SUPPORT ASYLUM SEEKERS IN SUFFOLK COUNTY?



ASYLUM SEEKERS ARE ON LONG
ISLAND

CHALLENGES

WHAT ARE SUFFOLK LIBRARIES DOING



BRENTWOOD
Public Library

Al servicio de la comunidad de Brentwood desde 1937

MAYO 2024
BOLETIN INFORMATIVO
PRIMAVERA

INFORMACIÓN PRESUPUESTARIA
PÁGINAS 2-3

NOTICIAS Y NOVEDADES
PÁGINA 4

TODAS LAS EDADES
PÁGINA 5

NIÑOS (HASTA LOS 12 AÑOS)
PÁGINAS 6-8

ADOLESCENTES (DE 13 A 17 AÑOS)
PÁGINAS 9-11

ADULTOS (DE 18 AÑOS EN ADELANTE)
PÁGINAS 12-19

INFORMACIÓN DE REGISTRO
PÁGINA 20

Inscríbase
a nuestros
programas en
línea en nuestro
sitio web



brentwood.librarycalendar.com

¡Vea nuestro
e-boletín!



EL MES DE LA HISTORIA DE LA MUJER 2024

¡Celebra el Mes de la Historia de la Mujer con la Biblioteca pública de Brentwood! Está pendiente por la etiqueta en nuestro boletín que le indicará los programas relevantes.

EL MES DEL PATRIMONIO CULTURAL DE LOS ASIÁTICO-AMERICANOS E ISLEÑOS DEL PACÍFICO 2024

SPANISH
LANGUAGE
NEWSLETTERS

SPANISH LANGUAGE NEWSLETTERS

clibrary.org

631-234-9333

CENTRAL ISLIP PUBLIC LIBRARY PRESENTS
LA BIBLIOTECA PÚBLICA DE CENTRAL ISLIP PRESENTA

CIPL COMIC CON

SATURDAY, MAY 4, 2024
SÁBADO 4 DE MAYO DE 2024

SEE PAGE 15
FOR MORE INFO

11:00 AM
-
2:00 PM

CONSULTE LA
PÁGINA 14 PARA
OBTENER MÁS
INFORMACIÓN

Adult
Services

Servicios
Para Adultos

PAGE 3

Teen
Services

Servicios Para
Adolescentes

PAGE 7

Children's
Services

Servicios
Para Niños

PAGE 11

Library
News

Noticias de
la Biblioteca

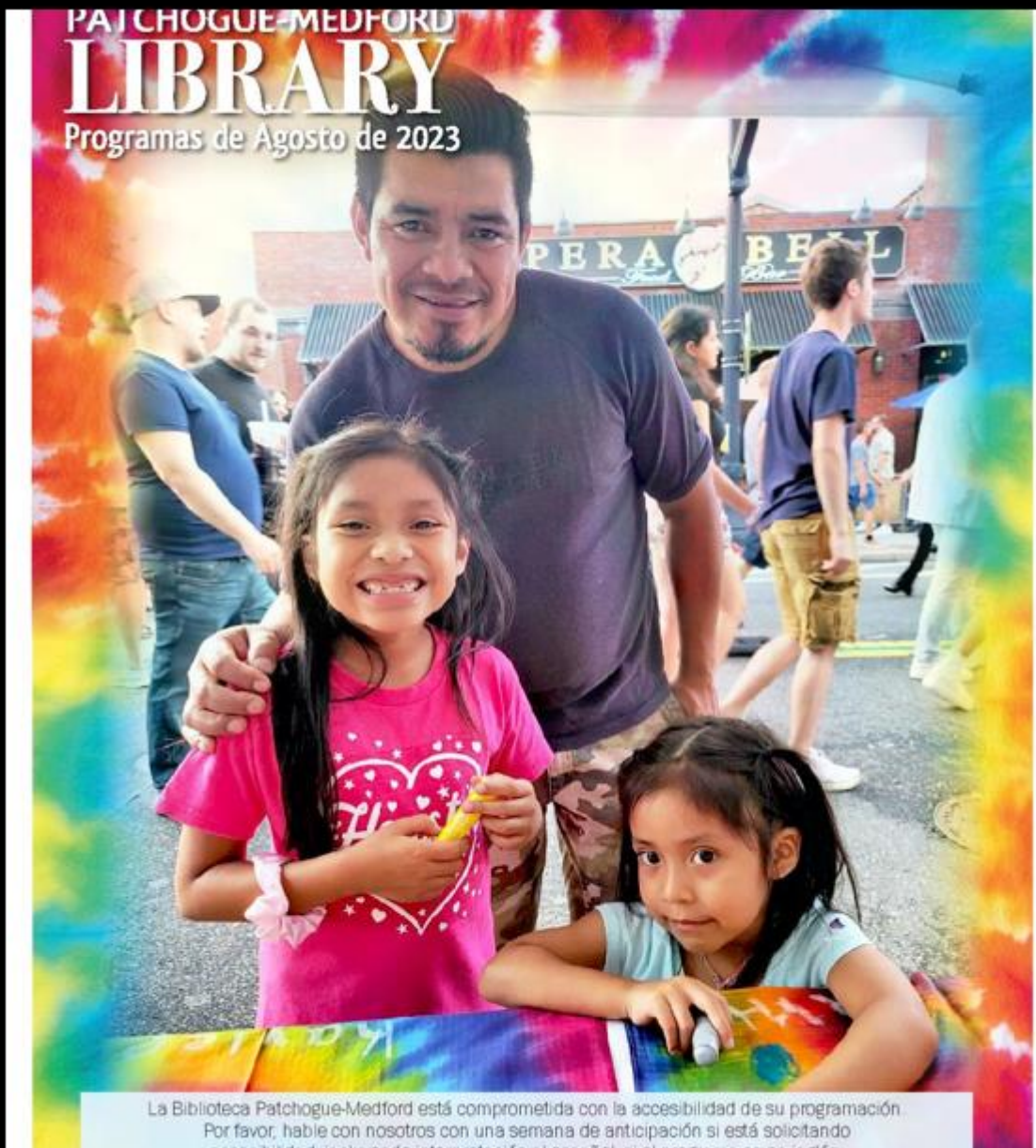
PAGE 15

We Love
Our Patrons!

¡Amamos a
Nuestros
Patrocinadores!

PAGE 15

SPANISH LANGUAGE NEWSLETTERS



La Biblioteca Patchogue-Medford está comprometida con la accesibilidad de su programación. Por favor, hable con nosotros con una semana de anticipación si está solicitando accesibilidad, incluyendo interpretación al español, si el programa es en inglés.



- ⚠ A notario or notario público isn't an attorney and can't give you legal advice.
- ⚠ Notarios will take your money but won't help you. Sometimes, they hurt your chance to immigrate lawfully.
- ⚠ Only an immigration attorney or an accredited representative working for an organization recognized by the U.S. Department of Justice can give you legal advice about the immigration process. Find out more at ftc.gov/immigration.



NOTARY SERVICES & NOTARY FRAUD AWARENESS

SOCIAL WORKERS IN THE LIBRARY



Immigration Counseling

Free appointments are available for help with your general immigration questions.



The immigration counselors speak both English and Spanish.



Appointments are available Tuesdays from 3:00-7:00 PM.



[Make an appointment online](#) or call [631-654-4700 x153](#).

LAW SERVICES IN THE LIBRARY CATHOLIC CHARITIES

NON PROFIT PARTNERS

SEPA MUJER

Latina women and girls building the power of the immigrant community towards advancing equity and justice. Through our work, we strive to nurture and improve civic engagement by way of leadership skills and legal representation.

FAMILY SERVICE LEAGUE

FSL is a social service agency that provides support and security to our Long Island neighbors who need it most. From children and families to individuals and seniors, we empower more than 50,000 of our community's most vulnerable to mobilize their strengths and improve their quality of life.

STONY BROOK HOME FREE CLINIC

...A medical student-run, physician-supervised free clinic affiliated with the Renaissance School of Medicine at Stony Brook University. We provide high quality and comprehensive primary care to uninsured adults on Long Island at no cost.

LEGAL HAND CALL IN CENTER

Legal Hand Call-In Centers are available by telephone, email, text, chat, and video. Services are free and there are no eligibility requirements. All are assisted regardless of income, immigration status, and residence.

TOURO LAW CENTER IMMIGRANT LEGAL CLINIC

Representation is provided by upper-level law students, working under the close supervision of experienced lawyers who are clinical professors. There is no charge for clinic representation...Please do not visit the Law Center unless you have first contacted the Office of Clinical Programs at (631) 761-7080 to see if you are eligible.

OLA OF EASTERN LONG ISLAND

OLA (Organización Latino Americana) serves immigrant and US-born Latinos working and/or living in the villages and hamlets of the Towns of East Hampton, Southampton, Riverhead, Southold, and Shelter Island.

LITERACY SUFFOLK

We change lives, families, and communities by tutoring adults to improve their ability to speak, read, and write English.

Thank you.

Jose Hernandez, Library Manager

Huntington Station Branch, Long Island

Contact: jose_hernandez@huntlib.org

Several thin, white, parallel diagonal lines are positioned in the bottom right corner of the slide, extending from the right edge towards the center.



QUEENS
PUBLIC
LIBRARY

We speak your language.

EMPOWERING ASYLUM SEEKERS – LET'S TALK AND SHARE BEST PRACTICES: A BUSINESS LIBRARY FOCUS

Long Island Library Conference, Thursday, May 9, 2024

New York Marriott Hotel, Melville, N.Y.

Sponsored by: Constitutions & By-Laws Committee of NCLA

A BUSINESS LIBRARIAN'S TO-DO LISTS

- Don't work in a silo – partner with your colleagues who work with refugees and asylum seekers
- Check the data and definitions
- Be knowledgeable re: referrals and know which documents can be printed in languages other than English
- How do we connect customers to the technical assistance to start and operate a business or nonprofit organization in Queens County?
- Stay connected to government and business communities
 - Government agencies, such as SBA and NYC Small Business Solutions Center
 - Economic development agencies (example: Queens Economic Development Corporation)
 - Chamber of Commerce(s)
 - Nonprofits, fiscally sponsored groups (example: Street Vendor Project) and CBOs





DATA & DEFINITIONS

**PERIODICALLY REVIEW
FEDERAL, NEW YORK
STATE AND CITY OR
COUNTY-LEVEL DATA (IF
AVAILABLE)**

U.S. CENSUS BUREAU: WHO IS FOREIGN-BORN?

- Foreign-born are people who were not U.S. citizens at birth, including naturalized U.S. citizens, lawful permanent residents (immigrants), temporary migrants (such as foreign students), **humanitarian migrants (such as refugees and asylees)**, and **unauthorized migrants**
- Native born population comprises anyone who is a U.S. citizen at birth, includes people born in the U.S., Puerto Rico, Guam, the U.S. Virgin Islands, the Northern Marianas, or abroad, to a U.S. citizen parent or parents

The Foreign-Born Population in the United States: 2022
(census.gov) www2.census.gov/library/publications/2024/demo/acsbr-019.pdf



FOREIGN BORN POPULATION IN U.S. MAKES UP 13.9 PERCENT (46.2 MILLION), U.S. CENSUS BUREAU, APRIL 2024

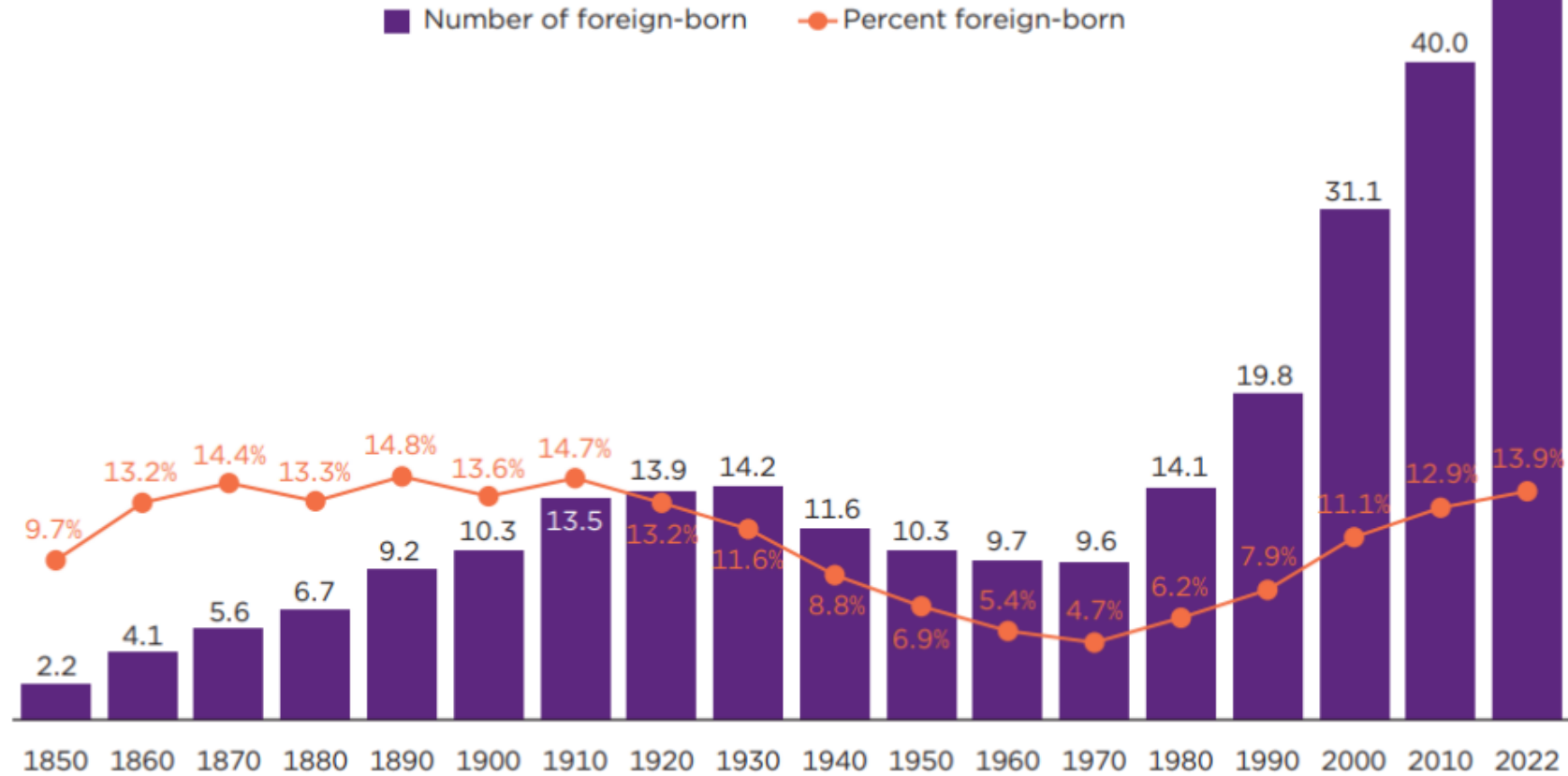
- Foreign-born numbers: California (10.4 million), Texas (5.2 million), Florida (4.8 million), New York (4.5 million)
- In California, New Jersey, New York, and Florida, the foreign-born population accounts for more than 20 percent of the state's population
- Nearly one-third of the country's foreign-born came to U.S. in 2010 or later
- About 53 percent or 24.5 million naturalized
- Labor force participation is higher for foreign-born



Figure 1.

Number and Percentage of Foreign-Born in the United States: 1850-2022

(Numbers in millions)



Source: U.S. Census Bureau, 1850-2000 Censuses and 2010 and 2022 American Community Survey, 1-year estimates.

NYC COMPTROLLER BRAD LANDER "*FACTS NOT FEAR, HOW WELCOMING IMMIGRANTS BENEFITS NYC,*" JANUARY 2024

Immigrant New Yorkers are more likely to be employed

Immigrant New Yorkers create jobs by starting a business

Immigrants account for 32.4 percent of entrepreneurs in NYS and make up one-quarter of NYS labor force

In NYC, immigrants comprise 36% of population and 43% of workforce

Providing more pathways to legal status for undocumented workers will raise wages for everyone

The right to seek asylum in the U.S. is enshrined under federal law. 8 U.S.C. § 1158(a)(1). This right to seek safety from persecution is also guaranteed under international law.





ACTIVITIES, PROGRAMS & SERVICES



QUEENS PUBLIC LIBRARY

QPL'S NEW AMERICANS PROGRAM HAS SERVED NEW AMERICANS IN QUEENS COUNTY FOR 45+ YEARS!



Supporting one of our nation's most important resources
An Initiative of the American Library Association

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[NEWS AND UPDATES](#) [WHAT LIBRARIES DO](#) [I LOVE MY LIBRARIAN](#) [FOR BOOK LOVERS](#) [GET INVOLVED](#)

[I Love My Librarian](#) » Fred Gitner



Fred Gitner

**Assistant Director of New Initiatives and Partnership Liaison,
New Americans Program**
*Queens Public Library
Jamaica, New York*

[Activate V](#)
[Go to Setting](#)

At Queens Public Library (QPL) in the nation's most ethnically and culturally diverse county, Fred Gitner has been

QUEENSLIBRARY.ORG – NEW AMERICANS PROGRAM



QUEENS PUBLIC LIBRARY

Translate

Help

Locations

My Account



Donate

Search...

Books, Movies & More

Calendar

Research

Programs & Activities

Support the Library

About Us

For Kids



For Teens



For Adult Learners



For Older Adults



For New Americans



Arts & Culture



Health & Wellness



Job & Business Help



Technology Training



Community Outreach



Below are some of our New Americans activities. Click an individual offering below to learn more.



Explore for New
Americans

A
B
C

Learn English



Immigration
Assistance



Programs In Your
Language



Collections In Your
Language

Activate Windows

Go to Settings to activate Win



QUEENS PUBLIC LIBRARY

QUEENSLIBRARY.ORG - JOB & BUSINESS ACADEMY



Books, Movies & More

Calendar

Research

Programs & Activities

Support the Library

About Us



For Kids



For Teens



For Adult Learners



For Older Adults



For New Americans



Arts & Culture



Health & Wellness



Job & Business Help



Technology Training



Community Outreach



Below are some of our Job and Business Help activities. Click an individual offering below to learn more.



Explore Job &
Business Help



Job Search &
Interview Help



Technology Help



Civil Service Study
Guides

A-Z

English For Work



Start a Business



Financial Literacy

Activate Windows



QUEENS PUBLIC LIBRARY



**THANK YOU FOR ATTENDING,
ASKING GREAT QUESTIONS AND
SHARING IDEAS!**

**SUSAN SHIROMA
BUSINESS LIBRARIAN, QUEENS PUBLIC LIBRARY,
CENTRAL LIBRARY
SUSAN.SHIROMA@QUEENSLIBRARY.ORG**